

**Review with enthusiasm the topics regarding everyday issues, and attitudes that effect the service your corporation or organization gives to the people it touches. Include short and long range planning to accomplish important goals! Include celebration for accomplishments of outstanding customer service and retention of customer loyalty. Include evaluation and measurements so everyone can see the accomplishments and catch the enthusiasm!**

**"I'll be back!"** How important is it to your Corporation to hear those words? The competition is very stiff today. You want the loyalty of the customers you serve.

- Take the time for a quarterly board retreat, including managers and team members from your Corporation/Organization.
- We all know that teamwork is important and that TEAMS - Together Everyone Achieves More! S.O.S. Super Outstanding Service with Service Excellence is available to your corporation.
- With the TEAM plan to meet your needs and quarterly evaluation through these retreats!
- Your customers are important to you; your employees are important to you, encourage them to be a part of your team realizing what a difference they make everyday in your corporation/Organization!
- Help them to realize that it is "Our Business" and they can be the one to "make that moment" with the customer.
- Celebrate the difference everyone makes in your Corporation!
- Marilyn has years of experience in working with people in the insurance industry and hospitals. Contact us to set up your next board/employee retreat to make sure everyone in your organization is "rowing the boat in the same direction" and striving for service excellence!

## **WE NEED LEADERS AND VOLUNTEERS!**

- Board Growth takes time and planning.
- A Board retreat including short and long range planning can help to insure you accomplish the goals you have for your Organization.
- It can encourage new leadership, enthusiasm and excitement within your organization.
- Become a team with visionary leadership by taking the time to retreat - review with enthusiasm the topics regarding the everyday issues, discover answers to turn around the recruitment issues of your organization with great success!
- **Together everyone achieves more.**
- Include short and long range planning, setting of goals, and measurement of goals achieved!
- It only takes a few moments of planning to accomplish 5 year goals!
- Marilyn has over 30 years of experience as a volunteer and over 25 years experience in volunteer leadership and board training.
- Contact us to plan your next leadership/board retreat together we can bring enthusiasm to your organization and achieve your goals!

**RENEWAL AND PURPOSE** many in the world are looking and searching for answers!

- Plan that spiritual retreat for your organization.
- A time of renewal and examination for answers.
- Marilyn has traveled around the world with messages and leadership institutes that have touched the lives of thousands!
- Contact us to plan your next retreat!